
Outreach Worker (Thai speaking) (Tamar)

Job Description

Role outline:

- Job Title: Outreach Worker (Thai Speaking)
- Contract: 2-year fixed term contract
- Salary: Salary: £12,480.40 (prorated from £31,201 inclusive of £6,745 London Living Allowance)
- Department: All Souls Serve the City
- Location: Based at All Souls Clubhouse, 141 Cleveland Street, London W1T 6QG but requires movement in and around All Souls Parish, Westminster, the City of London and beyond.
- Hours: 14 hours/week (Requires flexible hours during the day, bi-weekly on Thursday evenings)
- Reports to: Outreach and Support Work Manager Tamar
- DBS check: Enhanced
- Visa sponsorship: Not available

About All Souls Serve the City

All Souls Serve the City (ASSTC) is a charitable incorporated organisation (CIO) which began in 2021 and is based at All Souls Church. ASSTC brings together in one place a number of long-standing ministries serving those who are vulnerable. Our vision is to see all in London flourish in body and soul. We do this by offering the message and ministry of Jesus, focusing on those who are isolated, overlooked and exploited, due to their stage of life or their circumstances. Our ministries reach out from the All Souls parish, to Westminster and beyond. Each ministry is rooted in our values of love, honour and service.

Demonstrating our love for one another and for the city, we seek to bring gospel hope and biblical truth to those affected by homelessness; women involved in the sex industry including those who are affected by human trafficking, modern slavery or sexual exploitation; children at All Souls Church of England primary school and their families; and seniors. Each ministry is rooted in and connected into the life of the church at Langham Place.

About Tamar

Tamar is our ministry to those in the sex industry who may have been affected by sexual exploitation, human trafficking or modern slavery. Tamar's aim is to restore hope and provide unconditional support to these individuals. Formed in 2013 in Westminster, Tamar relies on a broad network of female volunteers who reach out to be-friend people caught up in the sex industry, offering a broad range of practical, emotional and spiritual support, as well as sharing the good news of Jesus.

About the Role

As a Thai-speaking outreach worker, you seek to reach people predominantly in the Thai community working in the sex industry in Westminster and the City of London. You may at times require supporting individuals of other nationalities. You are required to initiate and build relationships with women and provide and facilitate practical help and support, in conjunction with the other Tamar staff and volunteers.

Key Tasks

- Initiating and developing on-going relationships with women working in the sex industry
- Offering support and practical assistance to these women, when appropriate. This includes accompanying women to appointments, accessing local services, conducting one to one Bible studies (when appropriate), as well as making referrals
- Making referrals and following-up referrals to enable women to receive specialist support (ie. access to benefits, legal assistance, medical care, etc)
- Participating in regular outreach visits both to off street locations (i.e. flats/parlours etc) and street locations
- Identifying new and monitoring existing working locations in Westminster and the City of London
- Supporting volunteers, also called serving partners, in their outreach to women
- Documenting all visits, creating profiles and updating records on the Tamar database in a timely manner
- Accompanying the Outreach and Support Work Manager on police welfare visits, as required
- Attending supervision and case management meetings
- Supporting the Tamar team and ASSTC in other areas of ministry, as required

Safeguarding

This position is expected to play an essential role with respect to safeguarding. This includes:

- Undertaking safeguarding training to the level required for ASSTC's Safe Recruitment Policy
- Implementing the parish safeguarding policy and procedures within all ministry activities
- Recording and reporting any safeguarding issues/concerns and engaging in appropriate follow-up of such issues

Personal and Professional Development

- Attending and actively engaging as a member of the Tamar team and the wider ASSTC team meetings, supervision meetings, and leading prayer at meetings when requested

- Participating in personal and professional development opportunities as agreed upon with the Head of Tamar
- Participating in wider team development and similar opportunities as recommended by the Head of Tamar and/or ASSTC Director.

Key Relationships:

Line managed by: Tamar Outreach and Support Work Manager

Key relationships: Head of Tamar, other Tamar staff and volunteers, the ASSTC Director and other ASSTC staff, and external agencies

Person Specification:

Essential:

- Fluent in Thai, as well as fluent in English
- University graduate or equivalent
- Have an understanding of the issues facing Thai women in the UK and familiarity with cultural issues in their home countries
- IT & word processing skills (Google docs, Apple, MS word, excel, powerpoint)
- Whole of life disciple wanting to know Christ more and grow in grace, obedience and Christ-likeness themselves
- Have a servant heart and seeks to live a life of Christian integrity
- Evangelical Christian in full sympathy with the vision, mission and values of ASSTC and All Souls Church
- Ability to work independently and be proactive and a motivated self starter
- Ability to work well with within a team
- Ability to communicate effectively both orally and in writing with people from a variety of cultural backgrounds
- Excellent interpersonal skills
- Resilient, with an ability to handle pressured situations with calm, tact and wisdom
- Has a strong self-awareness and knows their own limits
- Committed to self care and pursuing a healthy work-life balance
- Ability to self-reflect and be aware of one's own boundaries

Desirable:

- Experience of reaching and supporting women involved in the sex industry
- Knowledge of social services and the ability to make and follow-up on referrals (including the National Referral Mechanism)
- Experience of empowering women to exit a lifestyle of sex work
- Experience managing a caseload of clients
- Experience working alongside other agencies
- Experience of supporting vulnerable client groups
- Lived experience of this sector or similar
- Experience with safeguarding reporting and following up of concerns
- Ability to lead one to one and small group Bible studies in English and Thai
- Experience working with volunteers

There is an occupational requirement that the job-holder is a female and a Christian under Part 1 of Schedule 9 to the Equality Act 2010

Safeguarding: conditional offers will be made pending the successful completion of an enhanced DBS check which will be processed by All Souls