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**Hope House Chesterfield - Support worker**

**Person Specification**

Four shifts (of 8 hours long in a 6 day period) – total 37 hours

**Shift Patterns**

**Shift 1:** 8am – 4pm with 30 minutes break to be taken on site

**Shift 2:** 4pm – 12am with 30 minutes break to be taken on site

**Shift 3:** 12am - 8am with 30 minutes break to be taken on site

**Hourly rate:** £9.21 per hour

**Paid holidays:** 20 days plus 8 days in respect of public/bank holidays

**Experience**

Working with men with offending and/or addictive behaviours Essential

Working in a supported housing or social care setting Desirable

Providing practical support to residents Desirable

Advising and supervising residents in use of domestic appliances and equipment Desirable

Property management and maintenance Essential

Health and safety Desirable

Housing benefits application process Desirable

Tenancy management including collection of rent payments from residents Desirable

Carrying out random alcohol and drug tests Desirable

Dealing with interpersonal conflict Essential

**Knowledge**

Understanding of working with, and commitment to improving the lives of,

vulnerable people Essential

Benefits system and applications process Desirable

Safeguarding procedures Essential

Health and safety at work Essential

Property maintenance, including security and fire safety Desirable

Practical understanding of operation of domestic machinery and equipment Desirable

**Qualifications**

NVQ Level 1 in Health and Social Care or equivalent Essential

Successful enhanced DBS check for working with vulnerable adults Essential

**Skills and abilities**

Good numeracy and literacy Essential

Good IT skills/computer literate Essential

Good practical day to day property management Desirable

Ability to –

Work unsupervised and as part of a team Essential

Record information clearly and accurately Essential

Prepare clear and concise reports Essential