Head of Operations

**Supplementary Questions – Please include examples in your responses.**

| Tell us about your relevant third level and/or professional qualification (150 words) |
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|  |
| Tell us how you meet our essential criteria through past experience? (400 words) |
|  |
| Tell us how your skills would support you in this role? (300 words) |
|  |
| Describe how you would develop an operations strategy for Belfast YMCA (300 words) |
|  |
| **Desirable Criteria**  (In the event of a high number of applications we may apply the desirable criterion as part of the selection) |
| Tell us about your experience of managing an operations team or function in another organisation (200 words) |
|  |
| Tell us about your experience of managing change and improvement projects (200 words) |
|  |

**Please complete and return along with your CV (max 3 sides) and Monitoring Form to** [**jobs@belfast-ymca.org**](mailto:jobs@belfast-ymca.org) **by Monday 20th May at 10am**